

**WAVERLEY BOROUGH COUNCIL**  
**HOUSING**  
**OVERVIEW & SCRUTINY COMMITTEE**  
**14 NOVEMBER 2017**

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**Title:**

**Service Plans - Mid Year Progress Report for 2017/18  
(APRIL – SEPTEMBER 2017)**

**[Portfolio Holder: Cllr Carole King]  
[Wards Affected: All]**

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**Summary and purpose:**

Service Plans are devised each year in order to deliver the Council's corporate priorities. This report gives the Committee the opportunity to scrutinise the mid-year progress of the Housing Service Plan for 2017/18 and make observations and comments to the Executive.

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**How this report relates to the Council's Corporate Priorities:**

Service Plans form an important part of Waverley's performance management framework and help to ensure that Waverley delivers against all of its Corporate Priorities.

**Financial Implications:**

Service Plans were prepared as part of the budget process.

**Legal Implications:**

There are no specific legal implications arising from this report.

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**1. Background**

At the Joint O&S Committee in January 2017 Heads of Service presented the top level strategic actions for each of their service areas. This report sets out the progress made on the Housing Service Plan for the first six months of this financial year.

**2. Progress**

The five strategic objectives details are set out in the attached Annexe with the outturn report showing completion status and/or progress on each service action. The report has retained the format of the 2016/17 service plan for continuity reasons and provides a RAG rating (with the progress indicated in percentage terms) and any supporting comments against each action.

Progress on the Housing Service Plan has shown excellent performance with project milestones been met and one objective completed. all 18 actions progressing well on target.

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**Recommendation**

It is recommended that the Housing Overview & Scrutiny Committee:

To note, discussion by exception only.

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### Background Papers

There are no background papers (as defined by Section 100D(5) of the Local Government Act 1972) relating to this report.

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### **CONTACT OFFICER:**

**Name:** Annalisa Howson

**Telephone:** 01483 523453

**E-mail:** [annalisa.howson@waverley.gov.uk](mailto:annalisa.howson@waverley.gov.uk)

**Name:** Nora Copping

**Telephone:** 01483 523465

**E-mail:** [nora.copping@waverley.gov.uk](mailto:nora.copping@waverley.gov.uk)